



ACCESSIBILITY POLICY

OUR COMMITMENT

QuadReal Property Group Limited Partnership and all its affiliates ("QuadReal") is committed to providing a respectful, welcoming, and inclusive environment to all its employees, tenants, residents, and partners, including individuals with visible and invisible disabilities. We are dedicated to ensuring all services we provide and promote are guided by the principles of dignity, independence, integration, and equal opportunity.

This Accessibility Policy (the "Policy") is reviewed regularly to ensure we continuously evolve in our pursuit of increasing accessibility for all employees, those we work with, and to those we provide services.

CUSTOMER SERVICE

Communication

QuadReal ensures that individuals with disabilities have accessible ways to communicate with its teams and provide feedback. When interacting with someone with a disability, QuadReal employees, volunteers or anyone providing services on its behalf, will consider the needs and circumstances of that individual. Accessible formats and communication supports are available upon request. All communication will be delivered in a way that respects the dignity and independence of individuals with disabilities.

QuadReal offers communication by telephone to all those with whom it conducts business. If telephone communication presents a barrier to accessing our goods and services due to disability, QuadReal will offer to communicate by video, e-mail, or fax.

Assistive Devices

QuadReal welcomes all individuals who use mobility aids or assistive devices and ensures that those using devices are not prevented from accessing its goods, services, and facilities. In the event a person with a disability encounters a barrier which may prevent them from equal access, QuadReal employees will use their best efforts to deliver the same service in an equitable way, upon request.

Service Animals

QuadReal welcomes individuals with disabilities who are accompanied by a Service Animal to access any of its services and facilities that are accessible to the public and third parties. If a Service Animal is excluded by law, QuadReal employees will clarify the reasoning for the exclusion of the animal and provide assistance to ensure that the individual is able to access QuadReal services and facilities.

Support Persons

Any person with a disability who is accompanied by a Support Person may access, with their Support Person, any of our services and facilities that are accessible to the public and third parties.



Notice of Temporary Disruption

QuadReal will provide notice when there is a temporary disruption in services or facilities that are accessed or may be accessed by people with disabilities. This notice will include information about the reason for the disruption, its anticipated duration, and, if applicable, a description of alternative facilities or services that may be available. Notice will be provided by a variety of methods, depending on the circumstances, and may include postings in clearly visible places such as in the entrances, lobbies, digital channels, and elevators of our managed buildings.

Self-Service Kiosks

When designing, procuring or acquiring self-service kiosks, QuadReal will ensure accessibility features and consider the needs of people with disabilities.

EMPLOYMENT

QuadReal is committed to accommodating employees with disabilities at all stages of recruitment and employment.

During the recruitment and selection process we provide candidates with the opportunity to self-identify as a person with a disability to ensure they are offered accommodations for their interview and onboarding stage. Existing employees are provided with several channels of communication to access information about accommodations.

TRAINING

QuadReal ensures that, as applicable, its employees across Canada, as well as individuals providing goods or services on its behalf or developing its accessibility policies, receive customer service accessibility training as part of our onboarding process, including recordkeeping for completion. This mandatory training includes:

- An overview of the purposes of the applicable provincial accessibility Act, including its regulations setting out accessibility standards, as well as the applicable provincial human rights legislation.
- Appropriate interaction and communication with people:
 - with various types of visible and invisible disabilities
 - who use an assistive device
 - who require the assistance of a service animal or a support person.
- The use of equipment or assistive devices available or otherwise provided by QuadReal that may help with the provision of accessing our goods, services, and facilities to a person with a disability.
- What to do if a person with a disability is having difficulty accessing our goods, services, or facilities.
- The content of and any updates to QuadReal's Policy and Accessibility Plan.

Refresher training is provided in the event of changes to QuadReal's accessibility measures, policies and practices, or where a person is newly assigned related duties.



CONTACT AND FEEDBACK

We welcome feedback on our approach to accessibility, including this Policy, our Accessibility Plan, and any other accessibility-related matters. To receive this Policy in a different format, please contact us. We can provide it in print, large print, audio, electronic format, or other agreed upon formats.

Please send your feedback to:

- Email: accessibility@quadreal.com
- Online Request Form: quadreal.com/contact/
- Mail: QuadReal Property Group
Park Place, 666 Burrard Street, Suite 800
Vancouver, BC V6C 2X8
Attention: Accessibility

A handwritten signature in black ink, appearing to be "JHL", written over a horizontal line.

President, Canadian Real Estate

August 21, 2025

Date